



Welcome to Rent-LBK. We are excited your move-in is getting close. Our office will be reaching out to you soon to schedule a time to pick up keys if we have not already done so. Also, please see the below brief summary of items that need to be done prior to your scheduled move-in date:

1. Setup all utilities to be switched into your name.
**** PLEASE CONTACT ALL UTILITY COMPANIES ASAP TO ENSURE UTILITIES WILL BE TRANSFERRED AS OF YOUR MOVE IN DATE. You cannot pickup keys from us until we have confirmation this is complete. Providers take a few days to setup new service, so start the transfer process BEFORE actual move-in date to avoid delays.**

Water & Sewer: City of Lubbock (806.775.2509)
<https://www.cityoflubbockutilities.com/manage-my-account/start-stop-or-transfer-service/>
Note: This takes a few days to complete

Water & Sewer: City of Wolfforth /Harvest Neighborhood (806.855.4120)
<https://wolfforth.rja.revize.com/forms/6902>

Natural Gas (Lubbock): Atmos Energy (806.286.6700)
<https://www.atmosenergy.com/accountcenter/moveininf/bpMoveInStart.html>

Natural Gas (Harvest): West Texas Gas Company - (806.866.0339)
<https://www.westtexasgas.com/residential-service/>

Electric (City of Lubbock):
<https://07107909.acnibo.com/us-en/home-services/xoom-order-residential>
or
<https://www.txu.com/electricity-plans/txu-elease?PromoCode=RENT>

Electric (some parts of southwest Lubbock): South Plains Electric Co-op - (806.775.7732)
<https://billing.southplainselectric.com/onlineform/Application%20for%20Service/Application%20for%20service.aspx>





2.) Rent must be paid in full in order to pick up keys. Please either login to the resident portal https://rentlbk.appfolio.com/connect/users/sign_in to pay or bring payment with you to move-in.

3.) Just a reminder that \$50,000 worth of Liability Insurance is required. We highly recommend you also get coverage for your personal contents. This is for your protection as we have insurance on the property, however, it does not cover your contents in the event of damage. You may get coverage through most any Insurance Agency or via a rider on an existing Homeowner's Policy (may be applicable to some students). We also have a program set in place that you can purchase through Appfolio for an additional \$12/month to be paid with rent if you choose to do so. If you get your own policy, please provide us with a copy on/before your move in date.

If you would, please leave us a review on Google about your experience with us thus far!

Should you have any questions before move-in, please do reach out to us. We look forward to serving your rental housing needs and wish you the best of luck during the move process.

Thanks and Welcome Home!